

MANAGED SERVICES IT QUESTIONNAIRE

Determine if managed services is **RIGHT FOR YOUR BUSINESS.**

Review the following questions and check Yes or No. If you answer Yes to any of these statements, Managed Services could help your business be more effective and efficient, while reducing cost. Give us a call at 515-243-0167.

INFRASTRUCTURE

- Y N Does your company experience network-related performance issues?
- Y N Has your last IT assessment been over a year ago?
- Y N Is storage reaching its maximum limit on your internal server or current cloud storage?
- Y N Is security and protection from the latest threats concerning to your business?
- Y N Does your company back up its data?

DATA

- Y N Does your office share files?
- Y N Does your company regularly email large files to employees, clients, or vendors?
- Y N Does your company regularly save edited versions of the same document?
- Y N Does your company have sensitive data that requires secure storage?
- Y N Have files been lost due to viruses, ransomware, human error, or system issues?
- Y N Do you want to or is it difficult to remotely access company files outside the office?

ORGANIZATIONAL/FINANCIAL

- Y N Is your company ready to hire an IT expert, but can't afford a full-time employee?
- Y N Does your insurance provider fail to ask about network compliance?
- Y N Would it be beneficial to have one point of contact for all your IT needs?
- Y N Is assistance needed in evaluating IT products for your business? Would help with contracts, implementation, or training be useful?
- Y N Does your company need help mapping out its IT future?
- Y N Does your company have multiple locations?
- Y N Is your company growing, and unsure if you have the resources/IT environment to scale?
- Y N Do your employees spend time dealing with computer or IT issues rather than focusing on their priorities?
- Y N Is your IT budget often being over-spent on in-house maintenance, storage, hardware, and licensing?
- Y N Do you utilize applications to operate your business (CRM, planning, accounting, analytics, logistics, etc.)?
- Y N Has your company lost revenue or upset clients/vendors because of a lack of ability to mobilize workforce?
- Y N Is your company looking for IT savings and best practices?



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